



Volunteer Role:

Engagement Volunteer (families – creative drop-in), Museum & Art Swindon (MAS)

Title of role	Engagement Volunteer (families) – creative drop-in
Purpose of Role	MAS has a fascinating history collection telling the stories of Swindon from prehistoric times to the present day, and a significant collection of modern and contemporary art. During school holidays, the museum offers paid workshops for families and free drop-in self-led activities for families of all ages. Volunteers will play an important role in supporting families, managing resources and gathering feedback to help us improve the activities.
Main Activities or Duties	<ul style="list-style-type: none"> • Greeting visitors within the Museum and encouraging them to take part in drop-in activities. • Introducing visitors to the activities available and supporting if they need guidance or assistance. • Imparting knowledge in a friendly and interactive manner when asked. • Gathering feedback from visitors about their experience and what else the Museum could offer. • Keeping the activities tidy and resources stocked up. • On some days, setting up and packing away activities. • Designing new activities to engage families. • Working in conjunction with Learning & Engagement Team and Visitor Experience Team staff. • Answering questions from children and parents. • Telling families about other activities and objects of interest in the Museum. • Helping with admin tasks during quiet visitor periods.
Requirements	This role would suit someone who has an enthusiastic and friendly manner and a love of history/art and learning. You must enjoy meeting people and operating as part of a team. You must also be fluent in the English language (as a requirement of Part 7 of the Immigration Act – for the effective performance of a customer-facing role).
Benefits	<p>There are lots of personal benefits to volunteering at the museum, whatever your motivation or long-term goals. Benefits to you include:</p> <ul style="list-style-type: none"> • Becoming part of a friendly and dedicated team • Gaining new skills and knowledge • Improving your communication skills

	<ul style="list-style-type: none"> • Meeting people from all walks of life and making new friends • Finding out more about Swindon's history and art collections • Improving your CV • Enjoying new experiences • Knowing you have made a difference to someone's day out
Training offered	Volunteers will receive an induction to the building, training in their role, and training in health & safety, inclusive practice and safeguarding.
Time commitment requested	Drop-in family activities run over several days in the school holidays. Ideally, you would be able to commit to one volunteering session a week during school holidays (2 – 4 hours), but this can be flexible.